



Office of the Information Commissioner

Freedom of information for Western Australia



ANNUAL REPORT 2022/23

This page has been left blank intentionally

We acknowledge the traditional custodians throughout Western Australia and their continuing connection to the land, waters and community. We pay our respects to all members of the Aboriginal communities and their cultures; and to Elders both past, present and emerging.

Contact Details

Office address

Albert Facey House
469 Wellington Street
PERTH WA 6000 ([map](#))

Telephone

(08) 6551 7888

Freecall for WA country regions

1800 621 244

Email

info@oic.wa.gov.au

Website

www.oic.wa.gov.au

This annual report and previous annual reports are published on the OIC website and are available in other formats on request.



Office of the
Information Commissioner

Freedom of information for Western Australia

11 October 2023

**SPEAKER OF THE LEGISLATIVE ASSEMBLY
PRESIDENT OF THE LEGISLATIVE COUNCIL**

ANNUAL REPORT TO 30 JUNE 2023

In accordance with section 63 of the *Financial Management Act 2006* I hereby submit my report for the reporting period ended 30 June 2023.

The annual report has been prepared in accordance with the provisions of the *Financial Management Act 2006* and the reporting requirements of the *Freedom of Information Act 1992* (WA).

Catherine Fletcher
INFORMATION COMMISSIONER

Albert Facey House, 469 Wellington Street Perth WA 6000
Telephone: (08) 6551 7888
Freecall (WA country): 1800 621 244
Email: info@oic.wa.gov.au
Web: <https://www.oic.wa.gov.au>

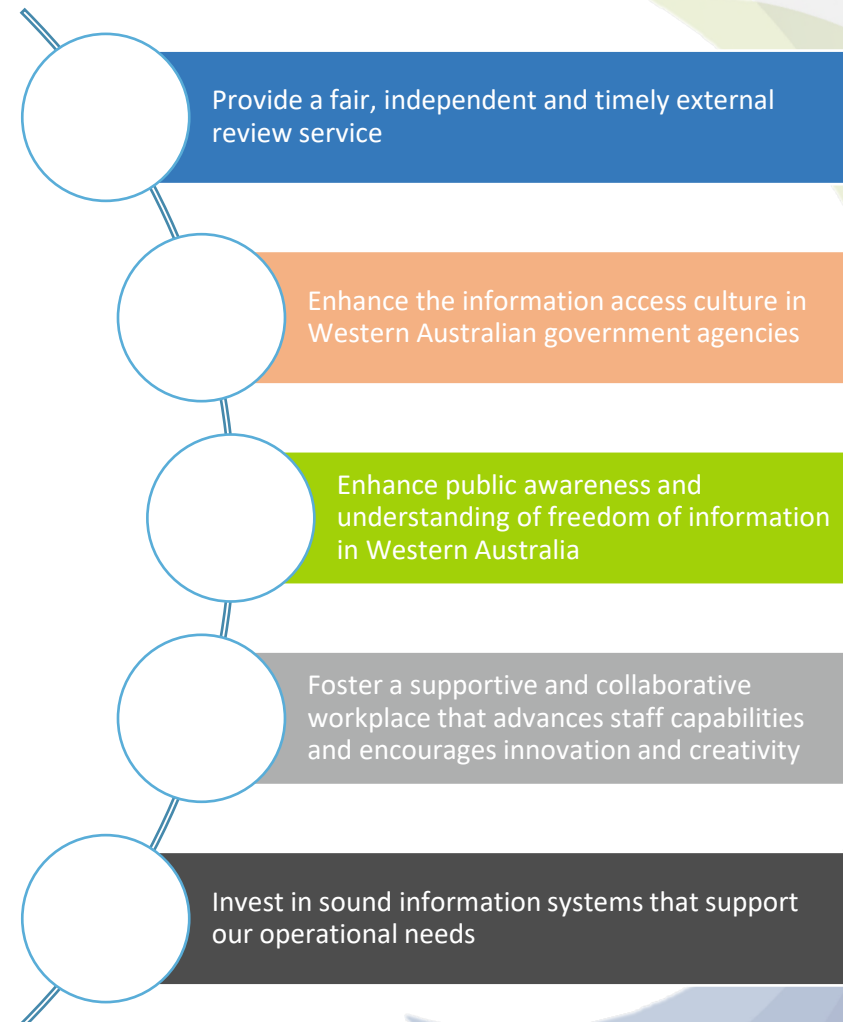
About this report

Welcome to the annual report of the Office of the Information Commissioner (**the OIC**) for 2022/23.

The aim of this annual report is to give a comprehensive overview of our performance during the year, provide insight into the goals and operations of our office and the operation of the *Freedom of Information Act 1992 (WA)* (**the FOI Act**) in Western Australia. The services we deliver are designed to provide an outcome that gives the people of Western Australia access to documents held by WA State and local government agencies, as required by the law, and to provide a mechanism to ensure their personal information is accurate and up-to-date. We also educate agencies on their responsibilities under freedom of information (**FOI**) legislation and provide assistance to the community to help them understand their rights under FOI legislation.

The key message of FOI legislation mirrors the purpose of agency annual reports – greater accountability and transparency. We trust that this report on our activities and performance during the year provides valuable insight into our operations.

Strategic goals



Contents

Overview

What is freedom of information?	1
Executive Summary	2
2022/23 highlights	5
About the Office of the Information Commissioner	6
Performance management framework	7

Operational performance

Snapshot of financial and operational performance indicators	9
External Review	10
Advice and Awareness	27
Our workplace	37

Significant issues

Recommended legislative and administrative changes	41
Submissions and consultations	43
Supreme Court appeals	43
Information Access Study 2023	44
National Metrics about Information Access Rights	45
Standing Committee on Public Administration	47

FOI research project by Monash University	47
Agencies not dealing with access applications within statutory timeframes	48
Accountability Agency Collaborative Forum	49
Association of Information Access Commissioners	49
International Conference of Information Commissioners	50
Information Management	51

Disclosures and legal compliance

FOI in the Sector	52
Financial disclosures	59
Governance disclosures	60

Key performance indicators

Key effectiveness indicators	65
Key efficiency indicators	67

Financial statements

Statement of comprehensive income	72
Statement of financial position	73
Statement of changes in equity	74
Statement of cashflows	75
Note 1: Basis of preparation	76

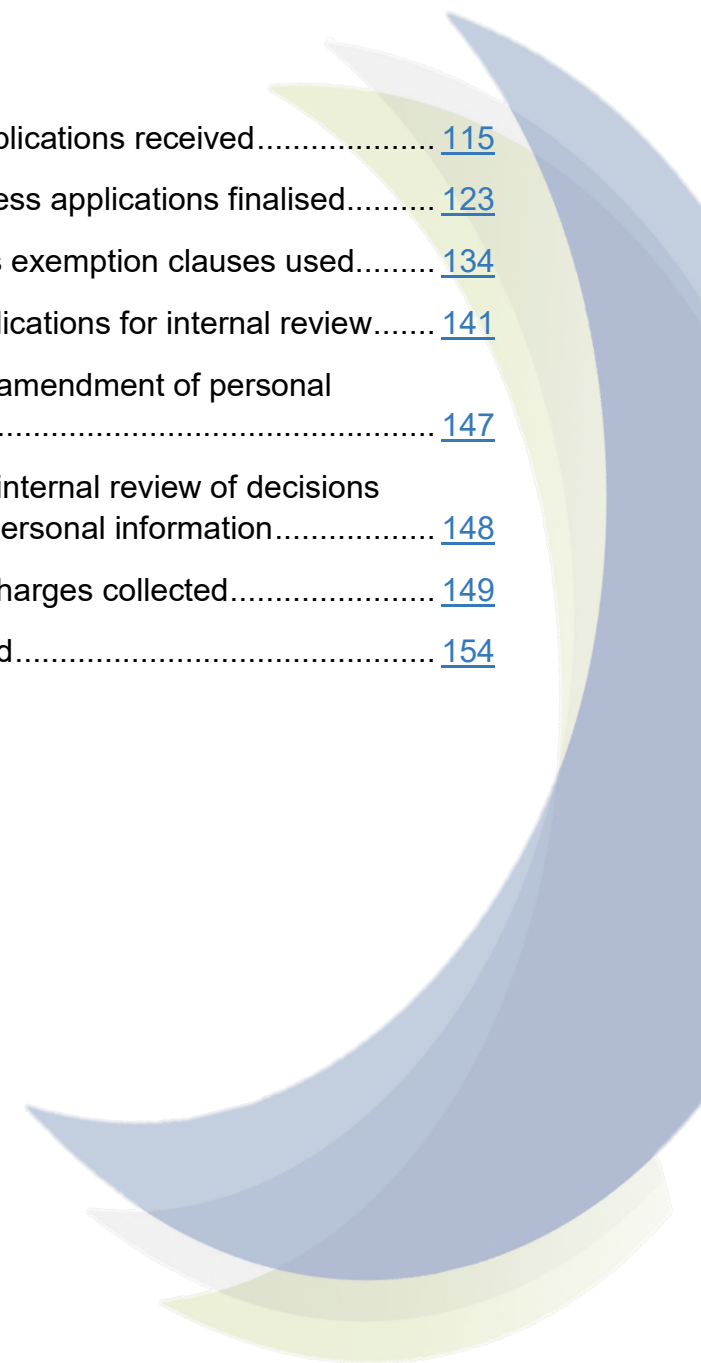
Note 2: Use of our funding	77
Note 3: Our funding sources	80
Note 4: Key assets	81
Note 5: Other assets and liabilities	83
Note 6: Financing	84
Note 7: Financial instruments and contingencies	85
Note 8: Other disclosures	85
Note 9: Explanatory statement	88

OIC statistics

Table 1: Applications received and dealt with	96
Table 2: Breakdown of valid external review applications	96
Table 3: External review applications received by the Commissioner	97
Table 4: Invalid applications for external review finalised	99
Table 5: Other applications received	100
Table 6: Outcome of external reviews finalised	102
Table 7: Outcomes of other applications finalised	106
Table 8: Published decisions	108
Table 9: FOI training and presentations	109
Table 10: OIC online publications	111
Table 11: Injury management targets	113

Agency statistics

Table 12: Valid access applications received	115
Table 13: Outcome of access applications finalised	123
Table 14: Number of times exemption clauses used	134
Table 15: Outcome of applications for internal review	141
Table 16: Applications for amendment of personal information	147
Table 17: Applications for internal review of decisions regarding amendment of personal information	148
Table 18: Fees paid and charges collected	149
Table 19: Charges reduced	154



OIC Statistics

Section 111 of the FOI Act requires the Commissioner to provide a report to the Speaker of the Legislative Assembly and the President of the Legislative Council on the operation of the legislation during the reporting period. As well as providing data on the operation of the FOI Act across the sector (see following section on [Agency Statistics](#)), the Commissioner is required to provide the following information:

- the number of external review applications made to the Commissioner and the results of those applications;
- the number of other applications made to the Commissioner and the results of those applications; and
- the number of appeals to the Supreme Court and results of those appeals.

The following is the statistical data reflecting external review applications and other applications made to the OIC during the year, and their outcomes. Details of Supreme Court appeals are outlined under [Significant Issues](#).

For reference, 'other' applications refer to requests made to the Commissioner other than external review requests, including: requests to lodge external review applications when no internal review has been completed, or the time limit within which to lodge an external review has expired; requests from agencies to waive the requirement to consult with third parties; and

requests for an extension or reduction of time within which agencies are required to deal with an application.

Other statistical data referred to throughout this report in respect of the OIC's operations are also included in this section.

Index to tables

- 1 [Applications received and dealt with by the Commissioner](#)
- 2 [Breakdown of valid external review applications made to the Commissioner](#)
- 3 [External review applications received by the Commissioner \(valid and invalid\)](#)
- 4 [Invalid applications for external review finalised](#)
- 5 [Other applications received](#)
- 6 [Outcome of external reviews finalised \(by agency and category\)](#)
- 7 [Outcomes of other applications finalised](#)
- 8 [Published decisions](#)
- 9 [FOI training and presentations](#)
- 10 [OIC publications](#)
- 11 [Injury management targets](#)

Table 1: Applications received and dealt with by the Commissioner

Applications received and dealt with by the Commissioner	Received	Dealt with
External review applications – valid	156	139
External review applications – informal / invalid	23	25
Section 66(6) applications – no internal review	15	13
Section 66(4) applications – out of time	10	10
Section 13(5) applications – extension of time	2	2
Section 13(4) applications – reduction of time	2	2
section 13(7) applications - extension of time	1	1
Section 35(1) – waiver of requirement to consult	1	1
Section 48(3) – request for destruction certificate	0	0
TOTAL	210	193

Table 2: Breakdown of valid external review applications made to the Commissioner

Applicant group	#	Agency group	#
Individual citizen	118	Department (ex. Police & Health)	51
Company	19	Local Government	41
Not-for-profit	6	Police	18
Media	4	Health related	13
Prisoner	6	Board, Committee, Commission, Authority, Corporation	18
Member of Parliament	1	University	2
Government agency	2	Minister	10
		Other	3
TOTAL	156	TOTAL	156

Table 3: External review applications received by the Commissioner (valid and invalid)

AGENCY	Valid	Invalid	Total
State Agencies			
Acacia Prison	1	0	1
Communities, Department of	1	3	4
Curtin University	1	0	1
DevelopmentWA	1	0	1
Edith Cowan University	1	1	2
Education, Department of	6	0	6
EMHS - Corporate Office	1	0	1
EMHS - Royal Perth Hospital	1	0	1
Fire and Emergency Services, Department of	3	0	3
Forest Products Commission	1	0	1
Jobs, Tourism, Science and Innovation, Department of	1	0	1
Joondalup Health Campus	0	1	1
Justice, Department of	10	2	12
Legal Aid Western Australia	1	0	1
Local Government Standards Panel	2	0	2
Local Government, Sport and Cultural Industries, Department of	3	0	3

AGENCY	Valid	Invalid	Total
Main Roads Western Australia	6	3	9
Mental Health Commission	1	0	1
Mental Health Tribunal	0	1	1
Mines, Industry Regulation and Safety, Department of	5	0	5
NMHS - Corporate Office	1	0	1
NMHS - Mental Health	1	0	1
Pilbara Ports Authority	1	0	1
Planning, Lands and Heritage, Department of	2	1	3
Premier and Cabinet, Department of the	2	0	2
Primary Industries and Regional Development, Department of	1	0	1
Public Advocate, Office of the	1	0	1
Public Sector Commission	0	1	1
Public Transport Authority	3	0	3
Public Trustee Western Australia	2	0	2
SMHS - Fiona Stanley Fremantle Hospitals Group	5	0	5
SMHS - Rockingham Peel Group	1	0	1
State Solicitor's Office	2	0	2

AGENCY	Valid	Invalid	Total
Tertiary Institutions Service Centre Ltd	2	0	2
Transport, Department of	4	1	5
WACHS - Great Southern	1	0	1
WACHS - Midwest	1	0	1
Water and Environmental Regulation, Department of	4	0	4
Water Corporation	1	0	1
Western Australia Police Force	18	1	19
Western Australian Electoral Commission	1	0	1
Western Australian Tourism Commission	1	0	1
WorkCover Western Australia Authority (WorkCover WA)	1	0	1
<i>Sub-total: State Agencies</i>	<i>102</i>	<i>15</i>	<i>117</i>
Local Agencies			
Albany, City of	2	1	3
Augusta-Margaret River, Shire of	2	0	2
Bayswater, City of	3	0	3
Belmont, City of	2	0	2
Bridgetown-Greenbushes, Shire of	0	1	1
Busselton, City of	2	0	2
Cambridge, Town of	1	0	1
Canning, City of	1	2	3
Fremantle, City of	1	0	1

AGENCY	Valid	Invalid	Total
Gosnells, City of	1	1	2
Joondalup, City of	4	0	4
Kalgoorlie-Boulder, City of	1	0	1
Mandurah, City of	0	1	1
Melville, City of	9	1	10
Mosman Park, Town of	1	0	1
Murray, Shire of	1	0	1
Nedlands, City of	2	0	2
Rockingham, City of	1	0	1
Swan, City of	1	0	1
Victoria Park, Town of	1	0	1
Vincent, City of	2	0	2
Wanneroo, City of	2	0	2
Waroona, Shire of	1	0	1
<i>Sub-total: Local Agencies</i>	<i>41</i>	<i>7</i>	<i>48</i>
Ministers			
Attorney General	2	0	2
Education and Training, Minister for	2	0	2
Electoral Affairs, Minister for	1	0	1
Forestry, Minister for	1	0	1
Lands, Minister for	1	0	1
Mines and Petroleum, Minister for	1	0	1

AGENCY	Valid	Invalid	Total
Police, Minister for	1	0	1
Regional Development, Minister for	1	0	1
<i>Sub-total: Ministers</i>	<i>10</i>	<i>0</i>	<i>10</i>
Status unconfirmed			
Agency unknown	0	1	1
Notre Dame University (status to be confirmed)	1	0	1
Western Australian Local Government Association (status to be confirmed)	2	0	2
<i>Sub-total: status unconfirmed</i>	<i>3</i>	<i>1</i>	<i>4</i>
TOTAL	156	23	179

Table 4: Invalid applications for external review finalised

AGENCY	#
State Agencies	
Communities, Department for	4
Edith Cowan University	1
Joondalup Health Campus	1
Justice, Department of	2
Main Roads Western Australia	3
Mental Health Tribunal	1

AGENCY	#
Planning, Lands and Heritage, Department of	1
Public Sector Commission	1
Transport, Department of	1
Western Australia Police Force	2
<i>Sub-total: State Agencies</i>	<i>17</i>
Local Governments	
Albany, City of	1
Bridgetown-Greenbushes, Shire of	1
Canning, City of	3
Gosnells, City of	1
Mandurah, City of	1
<i>Sub-total: State Agencies</i>	<i>7</i>
Status unconfirmed	
Agency is Unknown	1
<i>Sub-total: status unconfirmed</i>	<i>1</i>
TOTAL	25

Table 5: Other applications received

AGENCY	Out of time	No internal review	Reduction of time	Extension of time	Extension of time	Waiver	Total
	s.66(4)	s.66(6)	s.13(4)	s.13(5)	s.13(7)	s35(1)	
Busselton, City of	0	1	0	0	0	0	1
Curtin University	1	0	0	0	0	0	1
Edith Cowan University	0	1	0	0	0	0	1
Education, Department of	0	0	1	0	0	0	1
Fremantle, City of	0	1	0	0	0	0	1
Greater Geraldton, City of	0	1	0	0	0	0	1
Health Support Services	1	0	0	0	0	0	1
Joondalup, City of	0	1	0	0	0	0	1
Justice, Department of	0	0	0	0	1	0	1
Legal Aid Western Australia	0	1	0	0	0	0	1
Local Government, Sport and Cultural Industries, Department of	0	0	0	1	0	0	1
Main Roads Western Australia	1	0	1	0	0	0	2
Melville, City of	0	1	0	0	0	0	1
Metropolitan Cemeteries Board	1	0	0	0	0	0	1
Mines, Industry Regulation and Safety, Department of	3	0	0	0	0	1	4
Nedlands, City of	0	1	0	0	0	0	1
NMHS - Sir Charles Gairdner Hospital	1	0	0	1	0	0	2
Police, Minister for	1	0	0	0	0	0	1
Primary Industries and Regional Development, Department of	0	1	0	0	0	0	1

AGENCY	Out of time	No internal review	Reduction of time	Extension of time	Extension of time	Waiver	Total
	s.66(4)	s.66(6)	s.13(4)	s.13(5)	s.13(7)	s35(1)	
Public Transport Authority	0	2	0	0	0	0	2
SMHS - Fiona Stanley Hospital	0	1	0	0	0	0	1
WACHS - Midwest	1	0	0	0	0	0	1
Western Australia Police Force	0	2	0	0	0	0	2
Western Australian Local Government Association (status to be confirmed)	0	1	0	0	0	0	1
TOTAL	10	15	2	2	1	1	31

No applications under section 48(3) (request for destruction certificate) were received.

Table 6: Outcome of external reviews finalised (by agency and category)

AGENCY	Conciliated	Published decision under section 76			Decision under s.67(1)(a)	Decision under s.67(1)(b)	Total matters finalised
		Agency decision:					
		Confirmed	Varied	Set aside and substituted			
State Agencies							
Acacia Prison	0	0	0	0	0	1	1
C&AHS - Perth Children's Hospital	1	0	0	0	0	0	1
Communities, Department of	2	1	0	0	0	0	3
Curtin University of Technology	4	0	0	0	0	0	4
DevelopmentWA	1	0	0	0	0	0	1
Edith Cowan University	2	0	0	0	1	0	3
Education, Department of	0	1	0	0	0	0	1
Electoral Commission, Western Australian	1	0	0	0	0	0	1
EMHS - Corporate Office	5	0	0	0	2	0	7
EMHS - Royal Perth Hospital	1	0	0	0	0	0	1
Finance, Department of	1	0	0	0	0	0	1
Health Support Services	1	0	0	0	0	1	2
Health, Department of	1	0	0	0	0	0	1
Institute of Sport, Western Australian	0	0	0	1	0	0	1
Justice, Department of	4	2	0	0	2	1	9
Legal Aid Western Australia	0	1	0	0	0	1	2
Local Government Standards Panel	0	0	0	0	1	0	1
Mines, Industry Regulation and Safety	9	0	0	0	0	0	9
NMHS - Mental Health	1	0	0	0	0	0	1
Pilbara Ports Authority	1	0	0	0	0	0	1

AGENCY	Conciliated	Published decision under section 76			Decision under s.67(1)(a)	Decision under s.67(1)(b)	Total matters finalised
		Agency decision:					
		Confirmed	Varied	Set aside and substituted			
Planning, Lands and Heritage	2	0	0	0	0	0	2
Police Force, Western Australia	17	0	0	0	1	1	19
Premier and Cabinet, Department of the	1	0	0	0	0	0	1
Public Advocate, Office of the	2	0	0	0	1	0	3
Public Transport Authority	0	0	0	0	1	0	1
Public Trustee Western Australia	1	0	0	0	0	0	1
SMAHS - Rockingham Peel Group	1	0	0	0	0	0	1
SMHS - Fiona Stanley Fremantle Hospitals Group	3	0	0	0	0	0	3
SMHS - Rockingham Peel Group	1	0	0	0	0	0	1
Tertiary Institutions Service Centre Ltd	1	0	0	0	1	0	2
Transport, Department of	1	0	0	0	1	0	2
University of Western Australia, The	1	0	1	0	0	0	2
WACHS - Great Southern	0	0	0	0	1	0	1
WACHS - Midwest	1	0	0	0	0	0	1
Water and Environmental Regulation, Department of	0	1	0	0	0	0	1
Water Corporation	2	0	0	0	0	1	3
Western Power	1	1	0	0	0	0	2
<i>Sub-total: State Agencies</i>	<i>70</i>	<i>7</i>	<i>1</i>	<i>1</i>	<i>12</i>	<i>6</i>	<i>97</i>
<i>Percentage of agency group/percentage of total</i>	<i>72.2%</i>	<i>7.2%</i>	<i>1.0%</i>	<i>1.0%</i>	<i>12.4%</i>	<i>6.2%</i>	<i>69.8%</i>

AGENCY	Conciliated	Published decision under section 76			Decision under s.67(1)(a)	Decision under s.67(1)(b)	Total matters finalised
		Agency decision:					
		Confirmed	Varied	Set aside and substituted			
Local Agencies							
Albany, City of	2	0	0	0	0	0	2
Bayswater, City of	1	0	0	0	0	0	1
Belmont, City of	1	0	0	0	1	0	2
Busselton, City of	1	0	0	0	0	0	1
Canning, City of	0	0	0	0	0	3	3
Cottesloe, Town of	1	0	0	0	0	0	1
Fremantle, City of	1	0	0	0	0	0	1
Gosnells, City of	0	0	0	0	1	1	2
Harvey, Shire of	1	0	0	0	0	0	1
Kalgoorlie-Boulder, City of	1	0	0	0	0	0	1
Kwinana, City of	1	0	0	0	0	0	1
Mandurah, City of	1	1	0	0	0	0	2
Melville, City of	3	2	0	0	0	3	8
Murray, Shire of	1	0	0	0	0	0	1
Nedlands, City of	1	0	0	0	0	0	1
South Perth, City of	1	0	0	0	0	0	1
Stirling, City of	0	0	0	2	0	0	2
Subiaco, City of	2	0	0	0	0	0	2
Swan, City of	0	0	1	0	0	0	1
Vincent, City of	0	0	0	0	0	1	1
Wanneroo, City of	1	0	0	0	0	0	1

AGENCY	Conciliated	Published decision under section 76			Decision under s.67(1)(a)	Decision under s.67(1)(b)	Total matters finalised
		Agency decision:					
		Confirmed	Varied	Set aside and substituted			
<i>Sub-total: Local Agencies</i>	20	3	1	2	2	8	36
<i>Percentage of agency group/percentage of total</i>	55.6%	8.3%	2.8%	5.6%	5.6%	22.2%	25.9%
Ministers							
Education and Training, Minister for	0	0	0	0	1	0	1
Emergency Services, Minister for	1	0	0	0	0	0	1
Mines and Petroleum, Minister for	1	0	0	0	0	0	1
Police, Minister for	1	0	0	0	0	0	1
Regional Development, Minister for	1	0	0	0	0	0	1
<i>Sub-total: Ministers</i>	4	0	0	0	1	0	5
<i>Percentage of agency group/percentage of total</i>	80.0%	0.0%	0.0%	0.0%	20.0%	0.0%	3.6%
Status to be confirmed							
Notre Dame University (status to be confirmed)	0	0	0	0	1	0	1
<i>Sub-total: Status to be confirmed</i>	0	0	0	0	1	0	1
<i>Percentage of agency group/percentage of total</i>	0.0%	0.0%	0.0%	0.0%	100.0%	0.0%	0.7%
TOTAL	94	10	1	3	17	14	139
TOTAL PERCENTAGE	67.6%	7.2%	0.7%	2.2%	12.2%	10.1%	100.0%

Table 7: Outcomes of other applications finalised

AGENCY	Reduction of time	Extension of time		Waiver	Out of time		No internal review			Total
	s.13(4)	s.13(5) and 13(7)		35(1)	s.66(4)		s.66(6)			
	Refused	Allowed	Refused	Refused	Allowed	Refused	Allowed	Refused	Withdrawn	
State Agencies										
Curtin University	0	0	0	0	0	1	0	0	0	1
Education, Department of	1	0	0	0	0	0	0	0	0	1
Justice, Department of	0	0	1	0	0	0	0	0	0	1
Local Government, Sport and Cultural Industries, Department of	0	1	0	0	0	0	0	0	0	1
Primary Industries and Regional Development, Department of	0	0	0	0	0	0	0	1	0	1
Edith Cowan University	0	0	0	0	0	0	0	1	0	1
Health Support Services	0	0	0	0	0	1	0	0	0	1
Legal Aid Western Australia	0	0	0	0	0	0	0	1	0	1
Metropolitan Cemeteries Board	0	0	0	0	0	1	0	0	0	1
SMHS - Fiona Stanley Hospital	0	0	0	0	0	0	0	1	0	1
WACHS - Midwest	0	0	0	0	1	0	0	0	0	1
Main Roads Western Australia	1	0	0	0	1	0	0	0	0	2
NMHS - Sir Charles Gairdner Hospital	0	0	1	0	0	1	0	0	0	2
Public Transport Authority	0	0	0	0	0	0	1	1	0	2
Western Australia Police Force	0	0	0	0	0	0	0	2	0	2
Mines, Industry Regulation and Safety, Department of	0	0	0	1	3	0	0	0	0	4
<i>Sub-total: State Agencies</i>	<i>2</i>	<i>1</i>	<i>2</i>	<i>1</i>	<i>5</i>	<i>4</i>	<i>1</i>	<i>7</i>	<i>0</i>	<i>23</i>

AGENCY	Reduction of time	Extension of time		Waiver	Out of time		No internal review			Total
	s.13(4)	s.13(5) and 13(7)		35(1)	s.66(4)		s.66(6)			
	Refused	Allowed	Refused	Refused	Allowed	Refused	Allowed	Refused	Withdrawn	
Fremantle, City of	0	0	0	0	0	0	0	1	0	1
Greater Geraldton, City of	0	0	0	0	0	0	0	0	1	1
Joondalup, City of	0	0	0	0	0	0	0	1	0	1
Melville, City of	0	0	0	0	0	0	0	1	0	1
Nedlands, City of	0	0	0	0	0	0	0	1	0	1
<i>Sub-total: Local Agencies</i>	0	0	0	0	0	0	0	4	1	5
Ministers										
Police, Minister for	0	0	0	0	0	1	0	0	0	1
<i>Sub-total: Ministers</i>	0	0	0	0	0	1	0	0	0	1
TOTAL	2	1	2	1	5	5	1	11	1	29

There were no requests for a destruction certificate

Table 8: Published decisions

Decision no.	Complainant	Agency	Decision date	Source	
D0092022	Rogers	Western Power	18/07/2022	AustLII	PDF
D0102022	D	Legal Aid Western Australia	09/08/2022	AustLII	PDF
D0112022	Ellis	Department of Justice	30/09/2022	AustLII	PDF
D0122022	Cantrell	City of Swan	04/10/2022	AustLII	PDF
D0132022	P	City of Stirling	22/12/2022	AustLII	PDF
D0142022	Vos	Western Australian Institute of Sport	22/12/2022	AustLII	PDF
D0012023	Brook	University of Western Australia	13/04/2023	AustLII	PDF
D0022023	M	Department of Communities	14/04/2023	AustLII	PDF
D0032023	Woodside Energy Ltd	Department of Water and Environmental Regulation	20/04/2023	AustLII	PDF
D0042023	T	Department of Education	11/05/2023	AustLII	PDF
D0052023	Y	City of Stirling	30/05/2023	AustLII	PDF
D0062023	Gent	City of Mandurah	28/06/2023	AustLII	PDF
D0072023	Lee	Department of Justice	30/06/2023	AustLII	PDF
D0082023	McLerie	City of Melville	30/06/2023	AustLII	PDF
D0092023	McLerie	City of Melville	30/06/2023	AustLII	PDF

Table 9: FOI training and presentations

Event		State government	Local government	Community	Total
Commissioner's Speaking Engagements					
20/10/2022	Western Australia's Accountability Agencies - Lecture to UWA Legal Internship students	0	0	97	97
24/01/2023	Government Accountability - Law and Practice (guest lecture for UWA Law School)	0	0	34	34
17/02/2023	Freedom of Information and Privacy Law Reform (Law Society of WA Seminar)	0	0	117	117
29/03/2023	RIMPA Perth symposium - update from the Office of the Information Commissioner	20	7	18	45
<i>Total: Commissioner's Speaking Engagements</i>		<i>20</i>	<i>7</i>	<i>266</i>	<i>293</i>
Webinars					
27/07/2022	FOI Wednesday Webinar - Skills for effective communication in the FOI Process	23	11	0	34
24/08/2022	FOI Wednesday Webinar - what happens on internal and external review	27	12	1	40
28/09/2022	FOI Wednesday Webinar - Open Government - Open Data in practice	17	7	0	24
23/11/2023	Wednesday webinar - Amendment of personal information	14	8	0	22
29/03/2023	FOI Wednesday Webinar: Third Party Case Studies	23	7	0	30
<i>Total: Webinars</i>		<i>104</i>	<i>45</i>	<i>1</i>	<i>150</i>
Agency Briefings					
31/08/2022	FOI briefings to City of Joondalup executive and for staff	40	0	0	40
3/10/2022	FOI briefing DMIRS decision-makers	22	0	0	22
14/03/2023	FOI briefing for Health Service Providers	30	0	0	30

Event		State government	Local government	Community	Total
20/04/2023	FOI briefing to City of Nedlands	0	33	0	33
27/04/2023	FOI briefing to Dept of Jobs, Tourism, Science and Innovation	40	0	0	40
11/05/2023	Open by Design briefing to City of Nedlands	0	6	0	6
18/05/2023	All staff FOI briefing - Town of Port Hedland	0	32	0	32
18/05/2023	FOI Decisionmaking - Town of Port Hedland	0	4	0	4
<i>Total: Agency Briefings</i>		<i>132</i>	<i>75</i>	<i>0</i>	<i>207</i>
Other Engagements					
	Lightning Keynote - FST Government Summit - joint 20min presentation with Damian Shepherd, SRO	180	43	0	223
<i>Total: other</i>		<i>180</i>	<i>43</i>	<i>0</i>	<i>223</i>
Decision Writing Workshop					
13/04/2023	Decision Writing Workshop	13	5	0	18
<i>Total Decision Writing Workshop</i>		<i>13</i>	<i>5</i>	<i>0</i>	<i>18</i>
TOTAL EVENTS		449	175	267	891

Table 10: OIC online publications

Information sheets for members of the public
Amendment of personal information
Applying for documents during the COVID-19 pandemic
Can I get everything I want under FOI?
Can others access information about me or my business?
Can the agency refuse to deal with my application?
Children and people with intellectual difficulties
How long should it take to deal with an access application?
How much does it cost?
Is FOI my best option?
Requirements for a valid access application
Review of agency decisions
Role of the Information Commissioner
Steps for access applicants
The public interest
What documents can I ask for?
What happens in an external review?
What if the agency says it doesn't have the documents?
What if the agency delays making a decision
What is personal information?
Who do I contact to ask for documents?

Information sheets for agency officers
Amendment of personal information
Calculating charges
Consulting third parties
Flowchart - Dealing with an FOI application
Key FOI principles for agencies
Key questions for decision-makers to consider
How long should it take to deal with an access application?
Information Statements and other required publications
Large, complex or time-consuming applications
Making submissions to the Information Commissioner
Releasing documents that may be technically exempt
Repeated requests and unreasonable conduct
The exemptions
Thinking outside the FOI box
Training for agencies
What if the documents cannot be found?
What if there are many third parties to consult?
What is personal information?
What happens in an external review?
Writing a notice of decision

Information about the external review process

Consulting with third parties during external review - guide for agencies

Decisions of the Information Commissioner – guide for access applicants

Decisions of the Information Commissioner – guide for agencies

Decisions of the Information Commissioner – guide for third parties

Documents that cannot be found or do not exist – guide for access applicants

External review procedure – guide for parties

Exchange of submissions and procedural fairness - guide for parties

Preparing for a conciliation conference - guide for parties

Producing documents to the Information Commissioner – guide for agencies

Understanding the conciliation process - guide for parties

Information about the FOI Process

Accessing Government documents in Western Australia

COVID-19 Managing FOI timeframes and potential office closures

Third parties and their rights - guide for the public

Calculating time and days guide

Dealing with personal information about an officer of an agency

FOI Coordinators Manual

Dealing with requests for documents related to an 'exempt agency'

Guides to Exemptions under the FOI Act

Clause 4(2) – Information that has a commercial value

Clause 4(3) – Business, professional, commercial or financial affairs

Clause 6 – Deliberative processes of Government

Clause 7 – Legal professional privilege

Clause 8 – Confidential communications

Other publications

Information Statement Guidelines

OIC Newsletter

Annual reports from 2001

Open by Design – the FOI Act and Information Release in WA **NEW**

Table 11: Injury management targets

Measure	Actual		Results against target	
	2021/22	2022/23	Target	Comment on result
Number of fatalities	0	0	Zero (0)	No lost time injuries were experienced in the reporting period.
Lost time injury and disease incidence rate	0	0	Zero (0) or 10% reduction	
Lost time injury and severity rate	0	0	Zero (0) or 10% reduction	
Percentage of injured workers returned to work within:				
(i) 13 weeks:	N/A	N/A	Greater than or equal to 80%	
(ii) 26 weeks:	N/A	N/A	Greater than or equal to 80%	
Percentage of managers trained in occupational safety, health and injury management responsibilities	100%	100%	Greater than or equal to 80%	